SBC West Flow Through and Exceptions

LSOR 6 - Version 6.00

Revision History

Revision History

04/22/02 - Version 5.00 (Initial Release)	
05/21/02 - Version 5.00 (Revision CMP meeting)	
07/30/02 – Version 5.01 (Initial Release)	
10/29/02-Version 5.02 (Initial Release)	
11/06/02 –Version 5.02	Update based on CMP comments. Updated General Purpose statement to include that only "service order" driven REQTYPs are in scope for this document.
11/11/02	Clarification of DTM condition for FEATURE DETAIL entries of /RCU SDS/INHB and/or /ESL and/or /NHN for UNE P REQ M.
01/31/03-Version 5.03	Initial Draft
02/24/03-Version 5.03 Update	Updates from CMP Walkthrough- Update to the date displayed on the Revision Notes 5.02 to 5.03.

02/24/03-Version 5.03 Update	Update to REQ M ACT V to add the following to the DTM conditions:
	• Any of the following FIDs are present on the CSR
	  ➢ ZH
	  ➢ NHN
	  ➢ CRT N
	  ➢ DPA

06/02/03 LSOG 6.00	• Initial Draft – No Changes to FT • Update to Appendix A , added USOC AC19, AC26, and AC53 to exception if present on CSR
06/11/03 LSOG 6.00	• Updates from June CMP Meeting- Revision notes had AC2 and it should be AC26. Update was made to Appendix A.

Revision Notes Version 3.06 to Version 5.00
04/22/02

Section	Revision	Description
Accessible Letter	New Section	Provides Accessible Letters announcing flow through changes for this version of the document
All	Combine Pacific Bell and Nevada Bell documents	
All	New format	• Divide into specific Product/Activity types to clarify flow through and exception functionality • Add REQTYP
Basic Exchange Residence - Change Activity	Reflect new flow through functionality	• LNA 'N' or 'D' to add or disconnect a line
Loop with Port - Basic 8db Loop w/Analog Port	Reflect new flow through functionality	• LNA 'N' or 'D' to add or disconnect a line
DS1 Loop	Reflect new flow through functionality	• Activity 'N' to install a new DS1 Loop for Nevada Bell
Basic Exchange Residence, Basic Exchange Business and Loop with Port - Basic 8db Loop w/Analog Port	Clarify exceptions for Features/USOCs	• Added an appendix and cross reference for USOCs existing on the CSR and values populated in the Feature field that will drop to manual
All	Added new LSOR 5 fields as applicable to the product that create drop to manual conditions	• Fields identified as applicable to the Product ➢ ONSP ➢ NIDR ➢ NPI ➢ ECCKT ➢ JK CODE ➢ JK NUM ➢ JK POS ➢ IWJK ➢ IWJQ ➢ CFA ➢ SSIG ➢ TSP ➢ REECKT ➢ NCON ➢ TOS (Specific Values)

Revision Notes Version 5.00 - 05/21/02

Section	Revision	Description
Basic Exchange - Residence (Single Line/Multi Lines)	Correct the proper Flow Through and Exception conditions for REQTYP 'E' and ACT 'T' and 'R'	Replace the entry from 'ALL' to N/A in the column labeled 'Local Service Requests NOT Mechanically Generated via LEX or EDI'. Replace the entry from 'N/A' to 'ALL' in the column labeled Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through.
Basic Exchange - Business (Single Line/Multi Lines)	Remove an exception for REQTYP 'E' and ACT 'W' and 'V'	Remove 'Pending Certification for ULTS and DDTP' from the Exception column.
Basic Exchange - Business (Single Line/Multi Lines)	Add an additional exception for a FID found on the CSR for REQTYP 'E' and ACT 'V'	Add the FID 'DPA' to the entry of 'Any of the following FIDSs are present on the CSR in the Exception column.
Basic Exchange - Business (Single Line/Multi Lines)	Remove an exception for REQTYP 'E' and ACT 'N'	Remove the exception of Specific USOCs on the CSR in the Exception column. This is not a relevant scenario for New activity
All references to APPTIME	Clarify the exception condition for APPTIME	Throughout the document add the phrase 'before 8 AM or after 5 PM to all exception conditions of APPTIME = time (HHMMA-HHMMP) where it was not already stated in the Exception column.
Loop with Port - Basic 8db Loop w/Analog	Add a TCOPT exception condition for REQTYP 'M' and ACT 'S'	Add TCOPT field is populated with H21, 06, 04 or 21 will be added to the Exception column
Loop with Port - Basic 8db Loop w/Analog	Add Flow through eligible condition for REQTYP 'M' and ACT 'V'	Add Same CLEC Resale to Same CLEC UNE-P Conversion As Specified
Loop with Port - Basic 8db Loop w/Analog	Remove an exception for REQTYP 'M' and ACT 'N'	Remove Partial Migration in the Exception column. This is not a relevant scenario for New Activity.
Appendix 'A'	Added a footnote	Added footnote to reference the USOC manual for USOC definition.

Revision Notes Version 5.00 to Version 5.01
07/30/02

Section	Revision	Description
REQ A ACT V - Loop • 8db Standard • 5db Conditioned • Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Removed - ILEC Retail to CLEC 5db Loop Conversion As Specified **(NB only)**	ILEC retail to CLEC Assured Loop now will flow through in NB.
REQ B ACT V - Loop with LNP • Includes xDSL & Digital Subscriber Line Service (Unbundled Loop) • Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Updated Statement- CLEC Resale/UNE-P to CLEC Loop with LNP To: CLEC Resale to CLEC Loop with LNP different CLEC's CLEC UNE-P to CLEC Loop with LNP	
REQ B ACT V - Loop with LNP • Includes xDSL & Digital Subscriber Line Service (Unbundled Loop) • Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Added: CLEC Resale to CLEC Loop with LNP same CLEC	CLEC Resale to CLEC Loop with LNP same CLEC will now FT in NB.
REQ A ACT N-Line Splitting	Added entire new section	

Revision Notes Version 5.01 to Version 5.02
10/29/02

Section	Revision	Description
• Basic Exchange – Residence and Business (Single Line/Multi Lines) REQ E ACT V • Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Added: CLEC UNEP to CLEC Resale Conversion as Specified	Updated to clarify that CLEC UNEP to CLEC Resale Conversion as specified doesn't flow -through
• Loop with Port - Basic 8db Loop w/Analog Port REQ M ACT V • Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Updated: CLEC Resale to CLEC UNE-P different CLEC Conversion As Specified	Updated CLEC Resale to CLEC UNEP to reflect that this applies to "different" CLECs.
• Loop with Port - Basic 8db Loop w/Analog Port REQ M ACT T • Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Added Outside Moves and removed "NA"	Updated to depict that Outside Moves Flows through
• Loop with Port - Basic 8db Loop w/Analog Port REQ M ACT T	Removed "NA" • Added: 21+ Ports with Loops • First position of TOS is other than 1 or 2 • Second position of TOS is other than Z • SUP Types: -Cancel (Type 1) -Change Due Date (Type 2) -Other that are NOT Fatal or Manual • If the TNS/OTN being Moved is other than a Residence or Business Line • RPON Populated • NOR Populated • Project Populated; first 3 characters of SBC • TSP Populated • ALBR Populated • AAI Populated • NPI Populated • VTE populated in Feature Detail or exists on CSR • RORD Populated • TC OPT populated with H21 • ACC populated • TERS Populated	Updated Drop to Manual conditions for Outside Move.

	• AFT Populated • HA Populated • APPTIME Populated • CHC Populated • NC doesn't equal SNAL • NCI doesn't equal 02LS2 • FEATURE DETAL populated with NHN or /INHB/RCU SDS • Hunting Existing on the TNS or OTN • RES to BU-re-grades • BUS to RES re-grades • Moving outside wire center	
• Basic Exchange - Residence and Business (Single Line/Multi Lines) REQ E ACT B and Y • Exception Conditions for Eligible Mechanized Service Order Flow Through	• Removed 21+ Lines	Update Line Limit in DTM condition for Deny and Restore
• Number Portability REQ C ACT V • Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	• Added Retail/Resale to CLEC LNP Wire line to Wireless Number Portability	Updated FT to include Wire line to Wireless Number Portability
• Number Portability REQ C ACT V • Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	• Removed unnecessary markings • Added CLEC Resale to CLEC NP different CLEC's	Removed 'IPT?????'
• Loop with Number Portability REQ B ACT V • Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	• Added CLEC Resale to CLEC with Loop NP different CLEC's	Updated Flow Through for NP
• Digital Subscriber Line Service (Line Sharing Non DLE and Line Sharing Sub Loop DLE REQ A ACT V • Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	• Added CLEC to CLEC Migrations for line sharing	Updated Flow Through

Revision Notes Version 5.02 to Version 5.03
01/31/2003

Section	Revision	Description
REQ A ACT C LNA N or D ACT D, N, or V	SUP 1	Removed SUP 1 as a DTM Condition
REQ B ACT V	SUP 1	Removed SUP 1 as a DTM Condition
REQ C ACT V	SUP 1	Removed SUP 1 as a DTM Condition
REQ E ACT B,C,D, N, W, or Y	SUP 1	Removed SUP 1 as a DTM Condition
REQ M ACT B, C, D, N, S, T, or V	SUP 1	Removed SUP 1 as a DTM Condition
REQ M	Appendix A	Updated additional USOCs that will Drop to Manual if found on the CSR

General

Purpose

This document has been created as a guideline for use by the Competitive Local Exchange Carriers (CLEC) to be familiar with the designed functionality of Flow Through and exceptions.

This document is not intended to be used for ordering requirements. CLECs should refer to the CLEC Handbook and the Local Service Ordering Requirements (LSOR). for detailed ordering requirements These documents can be found at https://clec.sbc.com/hb under Tech PUBs and User Guides.

The LSOR provides definitions of Request types (REQ TYPE) and activities used in this document. Only "service order" driven REQTYPs are in scope for this document.

Accessible Letter

Accessible Letter Number	Title	Date
CLECNS02-017	Plan of Record Flow -Through Enhancements for February 23, 2002	2/13/02
CLECCS02-017	Plan of Record Flow -Through Enhancements for February 23, 2002	2/13/02
CLECNS02-024	Re-Schedule of Plan of Record Release – Uniform and Enhanced OSS POR for the EDI/LSR Ordering Version 05.00	3/01/02
CLECCS02-024	Re-Schedule of Plan of Record Release – Uniform and Enhanced OSS POR Support for the EDI/LSR Ordering Version 05.00	3/01/02
CLECCS02-055	Flow Through Enhancements for the August 3, 02 Release	07/18/02
CLECNS02-055	Flow Through Enhancements for the August 3, 02 Release	07/18/02
CLECNS02-060	Flow Through Enhancements for the November 9, 02 Release	10/10/02
CLECCS02-060	Flow Through Enhancements for the November 9, 02 Release	10/10/02
CLECCS03-003	Flow Through Enhancements for the March 15, 03 Release	1/29/03
CLECNS03-003	Flow Through Enhancements for the March 15, 03 Release	1/29/03

PRODUCT TYPE	I l c i l l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Residence (Single Line/Multi Lines)	E					

		W	N/A	• CLEC Resale to CLEC Resale Conversion As Is	• ILEC Retail Basic Residence to CLEC Resale Conversion As Is	• 21+ Lines
						• PROJECT populated with 1st 3 characters 'SBC'
						• RPON populated
						• NOR populated
						• TOS 3rd position does not equal F or M
						• TOS 4th position does not equal "-" (hyphen)
						• VTA is populated
						• PIC or LPIC are populated with NA
						• Specific USOCs on the CSR (See Appendix A)
						• Any of the following FIDs are present on the CSR
						  ➤ ZH
						  ➤ NHN
						  ➤ CRT N
						  ➤ DPA
						• SUP Types:
						• Change Due Date (Type 2)
						-Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
						• Pending Certification for ULTS and DDTP
						• Low Usage Measured Residence Line
						• Teen Line
						• WARM Line

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[1] Sups to correct a previously rejected order will be re-evaluated for flow-through eligibility as if it were the original/initial order.

PRODUCT TYPE	I I I . I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Residence (Single Line/Multi Lines) **(CONT'd)**	E					

PRODUCT TYPE	I I (. ` I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Residence (Single Line/Multi Lines) **(CONT'd)**	E					

		V	N/A	• CLEC Resale to CLEC Resale Conversion As Specified
				• CLEC UNEP to CLEC Resale Conversion as Specified
					• ILEC Retail Basic Residence to CLEC Resale Conversion As Specified	• 21+ Lines
						• Expedite (EXP) populated
						• SUP Types:
						
						-Change Due Date (Type 2)
						-Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
						• TOS 3rd position does not equal F or M
						• TOS 4th position does not equal "-" (hyphen)
						• Partial Conversion
						• Hunting
						• ONSP populated
						• NIDR populated
						• NPI populated
						• ECCKT populated
						• JK CODE populated
						• JK NUM populated
						• JK POS populated
						• IWJK populated
						• IWJQ populated
						• CFA populated
						• SSIG populated
						• TSP populated
						• VTA is populated
						• PIC or LPIC are populated with NA
						• Specific USOCs on the CSR (See Appendix A)
						• FEATURE is populated with any value on Appendix A
						• Any of the following FIDs are present on the CSR
						  ➢ ZH
						  ➢ NHN
						  ➢ CRT N
						  ➢ DPA
						• Discrepancies with Working service on PREM (WSOP)
						• Resale Operator Alternate Routing
						• Changes to PIN for Remote Access to Call Forwarding
						• PROJECT populated with 1st 3 characters 'SBC'
						• RPON populated
						• NOR populated
						• Pending Certification for ULTS and DDTP
						• Low Usage Measured Residence Line
						• Teen Line
						• WARM Line

PRODUCT TYPE	Activity	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Residence (Single Line/Multi Lines) **(CONT'd)**	E					
		N	N/A	• N/A	• New Install	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • ONSP populated • NIDR populated • NPI populated • ECCKT populated • JK CODE populated • JK NUM populated • JK POS populated • IWJK populated • IWJQ populated • CFA populated • SSIG populated • TSP populated • TOS 3rd position does not equal F or M • TOS 4th position does not equal "-" (hyphen) • VTA is populated • FEATURE is populated with any value on Appendix A • Discrepancies with Working service on PREM (WSOP) • Working Service on PREM (WSOP) populated • Working Service on PREM (WSOP) populated with 'V' or blank and PREMIS STAT = Working or PEND OUT • Resale Operator Alternate Routing • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • Teen Line • Warm Line • Promotions • Low Usage Measured Residence Line

PRODUCT TYPE	I l l . v i t y	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Residence (Single Line/Multi Lines) **(CONT'd)**	E					
		C	N/A	- Change Activity to Change TN - Change Activity with Hunting - Change RES to BUS - Change BUS to RES	- Change Activity to add, change or delete a feature - Change Activity to add or disconnect a disassociated line	21+ Lines - SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] - TOS 3rd position does not equal F or M - TOS 4th position does not equal "-" (hyphen) - Any of the following FIDs are present on the CSR - ZH - NHN - CRT N - FEATURE is populated with any value on Appendix A - LNA C and FA N or D and FEATURE populated with PZN - LNA D and USOC WMW, WMDLX, WMWLS, WMDLS, WMDJS, WPDXS, WMDJX are found on the CSR - ONSP populated - NIDR populated - NPI populated - ECCKT populated - JK CODE populated - JK NUM populated - JK POS populated - IWJK populated - IWJQ populated - CFA populated - SSIG populated - TSP populated - VTA is populated - Resale Operator Alternate Routing - With LNA 'N' discrepancies with Working Service on PREM (WSOP) - LNA 'N' with Working Service on PREM (WSOP) populated - Resale Operator Alternate Routing - Changes to PIN for Remote Access to Call Forwarding - PROJECT populated with 1st 3 characters 'SBC' - RPON populated - NOR populated - Teen Line - Warm Line - Promotions - Low Usage Measured Residence Line

PRODUCT TYPE	I l (` l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Residence (Single Line/Multi Lines) **(CONT'd)**	E					
		D	N/A	N/A	• Disconnect Activity	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • USOC WMW, WMDLX, WMWLS, WMDLS, WMDJS, WPDXS, WMDJX are found on the CSR • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • Teen Line • Warm Line • Promotions • Low Usage Measured Residence Line
		Y	N/A	• NA	Deny Activity	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • PROJECT populated with 1st 3 characters 'SBC' • RPON populated NOR populated
		S	N/A	• NA	Suspend Activity	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • PROJECT populated with 1st 3 characters 'SBC' • RPON populated NOR populated

PRODUCT TYPE	II d, II	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Residence (Single Line/Multi Lines) **(CONT'd)**	E					
		B	N/A	• NA	Restore Activity	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • PROJECT populated with 1st 3 characters 'SBC' • RPON populated NOR populated
		R	N/A	ALL	N/A	N/A
		T	N/A	ALL	N/A	N/A
Basic Exchange - Business (Single Line/Multi Lines)	E					
		W	N/A	• CLEC Resale to CLEC Resale Conversion As Is	• ILEC Retail Basic Business to CLEC Resale Conversion As Is	• 21+ Lines • Expedites (EXP) populated • TOS 1st position is populated with '4' • TOS 3rd position does not equal F or M • TOS 4th position does not equal "-" (hyphen) • Specific USOCs on the CSR (See Appendix A) • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]

PRODUCT TYPE	I I () ` I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Business (Single Line/Multi Lines) **(CONT'D)**		E				

PRODUCT TYPE	I I d . ` I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Business (Single Line/Multi Lines) **(CONT'D)**	E					

		V	N/A	• CLEC Resale to CLEC Resale Conversion As Specified
				 • CLEC UNEP to CLEC Resale Conversion As Specified
					• ILEC Retail Basic Business to CLEC Resale Conversion As Specified	• 21+ Lines
						 • Expedites (EXP) populated
						 • TOS 1st position is populated with '4'
						 • TOS 3rd position does not equal F or M
						 • TOS 4th position does not equal "-" (hyphen)
						 • SUP Types:
						
						 -Change Due Date (Type 2)
						 -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
						 • Partial Conversion
						 • ONSP populated
						 • NIDR populated
						 • NPI populated
						 • ECCKT populated
						 • JK CODE populated
						 • JK NUM populated
						 • JK POS populated
						 • IWJK populated
						 • IWJQ populated
						 • CFA populated
						 • SSIG populated
						 • TSP populated
						 • VTA is populated
						 • PIC or LPIC are populated with NA
						 • Specific USOCs on the CSR (See Appendix A)
						 • FEATURE is populated with any value on Appendix A
						 • Any of the following FIDs are present on the CSR
						    ➤ ZH
						    ➤ NHN
						    ➤ CRT N
						 • FEATURE is populated with any value on Appendix A
						 •
						 • Hunting
						 • Discrepancies with Working service on PREM (WSOP)
						 • Resale Operator Alternate Routing
						 • Changes to PIN for Remote Access to Call Forwarding
						 • IDDD Blocking
						 • PROJECT populated with 1st 3 characters 'SBC'
						 • RPON populated
						 • NOR populated

PRODUCT TYPE	I I O . I I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Business (Single Line/Multi Lines) **(CONT'D)**	E					

		N	N/A	• N/A	• New Install	• 21+ Lines
						• Expedites (EXP) populated
						• TOS 1st position is populated with '4'
						• TOS 3rd position does not equal F or M
						• TOS 4th position does not equal "-" (hyphen)
						• SUP Types:
						
						-Change Due Date (Type 2)
						-Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
						• ONSP populated
						• NIDR populated
						• NPI populated
						• ECCKT populated
						• JK CODE populated
						• JK NUM populated
						• JK POS populated
						• IWJK populated
						• IWJQ populated
						• CFA populated
						• SSIG populated
						• TSP populated
						• VTA is populated
						• PIC or LPIC are populated with NA
						• Specific USOCs on the CSR
						• Any of the following FIDs are present on the CSR
						  ➢ ZH
						  ➢ NHN
						  ➢ CRT N
						• FEATURE is populated with any value on Appendix A
						•
						• Hunting
						• Discrepancies with Working service on PREM (WSOP)
						• Working Service on PREM (WSOP) populated
						• Resale Operator Alternate Routing
						• IDDD Blocking
						• PROJECT populated with 1st 3 characters 'SBC'
						• RPON populated
						• NOR populated

PRODUCT TYPE	I l e ' l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Business (Single Line/Multi Lines) **(CONT'D)**	E					

		C	N/A	• N/A	• Change Activity	• 21+ Lines
						• Expedites (EXP) populated
						• SUP Types:
						
						-Change Due Date (Type 2)
						-Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
						• Number Change (OTN populated on LSR)
						• TOS 1st position is populated with '4'
						• TOS 3rd position does not equal F or M
						• TOS 4th position does not equal "-" (hyphen)
						• ONSP populated
						• NIDR populated
						• NPI populated
						• ECCKT populated
						• JK CODE populated
						• JK NUM populated
						• JK POS populated
						• IWJK populated
						• IWJQ populated
						• CFA populated
						• SSIG populated
						• TSP populated
						• VTA is populated
						• PIC or LPIC are populated with NA
						• Specific USOCs on the CSR
						• Any of the following FIDs are present on the CSR
						  ➢ ZH
						  ➢ NHN
						  ➢ CRT N
						• FEATURE is populated with any value on Appendix A
						• Hunting
						• Resale Operator Alternate Routing
						• With LNA 'N' discrepancies with Working Service on PREM (WSOP)
						• LNA 'N' with Working Service on PREM (WSOP) populated
						• Resale Operator Alternate Routing
						• Changes to PIN for Remote Access to Call Forwarding
						• IDDD Blocking
						• PROJECT populated with 1st 3 characters 'SBC'
						• RPON populated
						• NOR populated
						• 1st position of TOS is populated with '4'

06/02/2003				20		

PRODUCT TYPE	I l l · ` l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Basic Exchange - Business (Single Line/Multi Lines) **(CONT'D)**	E					
		D	N/A	N/A	• Disconnect Activity	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated
		Y	N/A	NA	Deny Activity	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated
		S	N/A	NA	Suspend Activity	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated
		B	N/A	NA	Restore Activity	• 21+ Lines • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated
		R	N/A	ALL	N/A	N/A
		T	N/A	ALL	N/A	N/A

PRODUCT TYPE	II O I I I	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Resale Farmer Lines	E					
		ALL	N/A	ALL	N/A	N/A
Resale Short Duration Service	E					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - Coin	E					
		ALL	N/A	ALL Activities	N/A	N/A
Complex Resale Business - ISDN (BRI)	E					
		ALL	ALL	N/A	N/A	N/A
Complex Resale Business - ISDN (PRI)	Z					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - CENTREX/PLEXAR	P					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - Private Line	K					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - Digital Trunking	R					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - DID/PBX	T					
		ALL	N/A	ALL	N/A	N/A

PRODUCT TYPE	I I (` I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port	M					

PRODUCT TYPE	lll·`lll	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through

		V	N/A	• CLEC Resale to CLEC UNE-P different CLEC Conversion As Specified
				• CLEC UNE-P to CLEC UNE-P Conversion As Specified
					• ILEC Basic Exchange Retail to CLEC UNE-P Conversion As Specified
					• CLEC Resale to Same CLEC UNE-P Conversion As Specified
						• 21+ Ports with Loops
						• Expedites (EXP) populated
						• Partial Migration
						• SUP Types:
						-Change Due Date (Type 2)
						-Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
						• TOS 1st position is equal to '4'
						• TOS 3rd position is not equal to "-" (hyphen)
						• TOS 4th posiiton is not equal to "-"
						• Coordinated Hot Cut (CHC) pop
						• Additional Labor (ALBR) populated
						• ONSP populated
						• TSP populated
						• NPI populated
						• AAI populated
						• AFT populated
						• Hunting
						• Discrepancies with Working Service on PREM (WSOP)
						• (WSOP) populated
						• TOS 1st position is '2' and Working Service on PREM (WSOP) and populated with 'V' or blank and PREMIS STAT = Working or PEND OUT
						• Pend Cert for ULTS nd DDTP
						• Change RES to BUS
						• Change BUS to RES
						• FEATURE is populated with any value on Appendix A
						• RTR is populated with D
						• Multi-Wire Center requests
						• TC OPT populated with H21, 06, 04
						• PROJECT pop with 1st 3 of 'SBC'
						• RPON populated
						• NOR populated
						• Any of the following FIDs are present on the CSR
						  ➤ ZH
						  ➤ NHN
						  ➤ CRT N
						  ➤ DPA
						• VTA = D or VTA = Blank with Class of Service PMBUU or PMBAC or PMBAD
						• APPTIME value = time (HHMMA - HHMMP) when populated before 8AM or after 5PM
						• FEATURE DETAIL /RCU SDS/INHB and/or /ESL and/or /NHN

PRODUCT TYPE	I I . I I	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port **(CONT'D)**	M					
		N	N/A	N/A	• New Install	• 21+ Ports with Loops • Expedites (EXP) populated • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • TOS 1st position is equal to '4' • TOS 3rd position is not equal to "-" (hyphen) • TOS 4th posiiton is not equal to "-" (hyphen) • Coordinated Hot Cut (CHC) populated • Additional Labor (ALBR) populated • ONSP populated • TSP populated • NPI populated • AAI populated • AFT populated • FEATURE is populated with any value on Appendix A • Coordinated Hot Cut (CHC) populated • Additional Labor (ALBR) populated • Hunting • Discrepancies with Working Service on PREM (WSOP) • RTR is populated with D • Multi-Wire Center requests • Number referrals other than standard • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • AHN populated • VTA = D or VTA = Blank with Class of Service PMBUU or PMBAC or PMBAD • APPTIME VALUE = TIME (HHMMA - HHMMP) when populated before 8AM OR AFTER 5PM • FEATURE DETAIL /RCU SDS/INHB and/or /ESL and/or /NHN

PRODUCT TYPE	I l l . I l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port **(CONT'D)**	M					
		C	N/A	• Change Activity to Change TN • Change Activity with Hunting • Change RES to BUS • Change BUS to RES • Change Activity with LNA 'C' to make changes other than vertical features • Change Activity with LNA 'C' with NAME or SASN populated	• Change Activity to add, delete or change vertical features • Change Activity to add or disconnect a disassociated line	• 21+ Ports with Loops • Expedites (EXP) populated • FEATURE populated with PUB • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • TOS 1st position is equal to '4' • TOS 3rd position is not equal to "-" (hyphen) • TOS 4th posiiton is not equal to "-" (hyphen) • Coordinated Hot Cut (CHC) populated • Additional Labor (ALBR) populated • ONSP populated • TSP populated • NPI populated • AAI populated • AFT populated • Additional Labor (ALBR) populated • RTR is populated with D • FEATURE is populated with any value on Appendix A • FEATURE to delete or change is not found - Drop to manual to check for pending order • Multi-Wire Centers • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • APPTIME VALUE = TIME (HHMMA - HHMMP) when populated before 8AM OR AFTER 5PM • FEATURE DETAIL /RCU SDS/INHB and/or /ESL and/or /NHN

PRODUCT TYPE	I l l · l l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port **(CONT'D)**	M					
		D	N/A	N/A	• Disconnect Activity	• 21+ Ports with Loops • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • Line to be disconnected not found Drop to manual to check for pending order • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • Number referrals other than standard
		S	N/A	N/A	• Suspend Activity	• 21+ Ports with Loops • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • Line to be suspended not found Drop to manual to check for pending order • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated
		B	N/A	N/A	• Restore Activity	• 21+ Ports with Loops • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1] • Hunting • Line to be suspended not found Drop to manual to check for pending order • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated
		R	N/A	ALL Record Activity	N/A	N/A

PRODUCT TYPE	I l l · I l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port **(CONT'D)**	M					
		T	N/A	NA	• Outside Move Activity	• 21+ Ports with Loops • First position of TOS is other than 1 or 2 • Second position of TOS is other than Z • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual • If the TNS/OTN being Moved is other than a Residence or Business Line • RPON Populated • NOR Populated • Project Populated; first 3 characters of SBC • TSP Populated • ALBR Populated • AAI Populated • NPI Populated • VTE populated in Feature Detail or exists on CSR • RORD Populated • TC OPT populated with H21 • ACC populated • TERS Populated • AFT Populated • HA Populated • APPTIME Populated • CHC Populated • NC doesn't equal SNAL • NCI doesn't equal 02LS2 • FEATURE DETAIL populated with NHN or /INHB/RCU SDS • Hunting Existing on the TNS or OTN • RES to BU-re-grades • BUS to RES re-grades • Moving outside wire center • FEATURE DETAIL /RCU SDS/INHB and/or /ESL and/or /NHN

PRODUCT TYPE	I l o ` l l	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - COIN	M					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - ISDN (BRI)	Y					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - Digital Trunking	S					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - DID/PBX	U					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - DID/PBX	W					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - DID/PBX	U					
		ALL	N/A	ALL	N/A	N/A
Port - Analog Line	F					
		ALL	N/A	ALL	N/A	N/A
Port - Centrex/Plexar	V					
		ALL	N/A	ALL	N/A	N/A
Port - ISDN PRI	2					
		ALL	N/A	ALL	N/A	N/A
Port - Digital Trunking	3					
		ALL	N/A	ALL	N/A	N/A

PRODUCT TYPE	I l o c ` l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop • 8db Standard • 5db Conditioned	A					
		V	N/A	• ILEC Retail Complex to CLEC Conversion As Specified • CLEC to CLEC Conversion As Specified •	• ILEC Retail Basic Exchange Residence/Business to CLEC Conversion As Specified	• 20+ Loops • Expedites (EXP) populated • Partial Migration • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • NCON populated • TERS populated • Bona Fide request • Related ECCKT populated • DSC NBR populated not found will drop to manual for pending order check • VTA value = D • Pending Certification for ULTS and DDTP • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		N	N/A	N/A	• New Installs	• 20+ Loops • Expedites (EXP) populated • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • NCON populated • Bona Fide request • VTA value = D • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		D	N/A	N/A	• Disconnect Activity	• 20+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		C	N/A	All Change Activity	N/A	

PRODUCT TYPE		Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
		T	N/A	ALL Outside Move Activity	N/A	

PRODUCT TYPE	I I O ` I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
xDSL (x=A, H or S)	A					
		V	N/A	• ILEC Retail Complex to CLEC Conversion As Specified • CLEC to CLEC Conversion As Specified	• ILEC Retail Basic Exchange Residence/Business to CLEC Conversion As Specified	• 10+ Loops • Expedite (EXP) populated • Partial Migration • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • DSC NBR populated not found will drop to manual for pending order check • NCON populated • TERS populated • Related ECCKT populated • Multi-Serving Wire Center • VTA value = D • Pending Certification for ULTS and DDTP • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		N	N/A	N/A	• New Installs	• 10+ Loops • Expedite (EXP) populated • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • NCON populated • Multi-Serving Wire Center • VTA value = D • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		D	N/A	N/A	• Disconnect Activity	• 10+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • Multi-Serving Wire Center • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]

PRODUCT TYPE	I I (' I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
xDSL (x=A, H or S) **(CONT'd)**	A					
		C	N/A	All Change Activity	N/A	
		T	N/A	ALL Outside Move Activity	N/A	
Digital Subscriber Line Service (Unbundled Loop)	A					
		V	N/A	• ILEC Retail Complex to CLEC Conversion As Specified • CLEC to CLEC Conversion As Specified	• ILEC Retail Basic Exchange Residence/Business to CLEC Conversion As Specified	• 10+ Loops • Expedite (EXP) populated • Partial Migration • TERS populated • Bona Fide request • NCON populated • Related ECCKT populated • DSC NBR populated not found will drop to manual for pending order check • PROJECT with 1st 3 characters populated with 'SBC' • PSD 1 (NCI=02IS5) • PSD 6 (NCI=02DU9.006) • RPON populated • NOR populated • Multi-Serving Wire Center • VTA value = D • Pending Certification for ULTS and DDTP • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		N	N/A	N/A	• New Installs	• 10+ Loops • Expedite (EXP) populated • PROJECT with 1st 3 characters populated with 'SBC' • NCON populated • RPON populated • NOR populated • Multi-Serving Wire Center • VTA value = D • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]

PRODUCT TYPE	II O V II	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Digital Subscriber Line Service (Unbundled Loop) **(CONT'd)**	A					
		D	N/A	N/A	• Disconnect Activity	• 10+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • Multi-Serving Wire Center • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		C	N/A	All Change Activity	N/A	
		T	N/A	ALL Outside Move Activity	N/A	
Digital Subscriber Line Service (Line Sharing Non DLE)	A					
		N	N/A	N/A	New Install	• 10+ Loops • Expedite (EXP) populated • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • NCON populated • Shared Number populated not found drops to manual for pending order check • VTA value = D • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		D	N/A	N/A	Disconnect Activity	• 10+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • Shared Number populated not found drops to manual for pending order check • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]

PRODUCT TYPE	I l l . ` I I	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Digital Subscriber Line Service (Line Sharing Non DLE) **(CONT'd)**	A					
		C	N/A	All Change Activity	N/A	
		T	N/A	ALL Outside Move Activity	N/A	
		V	NA	NA	Conversion Activity CLEC to CLEC	10+ Loops - Expedite (EXP) populated - PROJECT with 1st 3 characters populated with 'SBC' - RPON populated - NOR populated - NCON populated - Shared Number populated not found drops to manual for pending order check - VTA value = D - SUP Types: -Change Due Date (Type 2) **-**Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
Digital Subscriber Line Service (Line Sharing Subloop DLE)	A					
		N	N/A	N/A	New Install	10+ Loops - Expedite (EXP) populated - PROJECT with 1st 3 characters populated with 'SBC' - RPON populated - NOR populated - NCON populated - Shared Number populated not found drop to manual for pending order check - VTA value = D - APPTIME VALUE = TIME (HHMMA - HHMMP) when populated before 8AM OR AFTER 5PM - SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]

PRODUCT TYPE	llc-`lll	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Digital Subscriber Line Service (Line Sharing Subloop DLE) Cont.	A	D	N/A	N/A	Disconnect Activity	• 10+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • NCON populated • Item requested to be disconnected not found drop to manual for pending order check • Shared Number populated found drop to manual for pending order check • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		C	N/A	All Change Activity	N/A	
		T	N/A	ALL Outside Move Activity	N/A	
		V	NA	NA	Conversion Activity CLEC to CLEC	• 10+ Loops • Expedite (EXP) populated • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • NCON populated • Shared Number populated not found drops to manual for pending order check • VTA value = D • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]

PRODUCT TYPE	II O I I	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
DLE - ADSL - Data only - Sub Loop	A					
		N	N/A	N/A	New Install	• 10+ Loops • Expedite (EXP) populated • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • NCON populated • Shared Number populated not found drop to manual for pending order check • VTA value = D • APPTIME VALUE = TIME (HHMMA - HHMMP) when populated before 8AM OR AFTER 5PM • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		D	N/A	N/A	Disconnect Activity	• 10+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • Shared Number populated not found drop to manual for pending order check • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		C	N/A	All Change Activity	N/A	
		T	N/A	ALL Outside Move Activity	N/A	

PRODUCT TYPE	I l l t ' I l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
DS1 Loop	A					
		N	N/A	N/A	New Install	• 6+ Loops • Expedite (EXP) populated • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • NCON populated • Bona Fide request • VTA value = D • APPTIME VALUE = TIME (HHMMA - HHMMP) when populated before 8AM OR AFTER 5PM • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		D	N/A	N/A	Disconnect Activity	• 6+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		C	N/A	• Change Activity with LNA 'C' • Change Activity with combination of LNA 'N', 'C' or 'D'	• Change Activity to add or delete a DS1 Loop	• 6+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • SUP Types: -Cancel (Type 1) LNA C Only -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		T	N/A	ALL Outside Move Activity	N/A	

PRODUCT TYPE	I l o · l l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
ISDN/IDSL Loop	A					
		N	N/A	All New Installs	N/A	
		D	N/A	N/A	Disconnect Activity	• 20+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		C	N/A	All Change Activity	N/A	
		T	N/A	ALL Outside Move Activity	N/A	
PBX Loop	A					
		V	N/A	ALL Conversion As Specified	N/A	
		N	N/A	N/A	• New Installs	• 20+ Loops • Expedites (EXP) populated • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • VTA value = D • APPTIME VALUE = TIME (HHMMA - HHMMP) when populated before 8AM OR AFTER 5PM • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		D	N/A	N/A	• Disconnect Activity	• 20+ Loops • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]
		C	N/A	All Change Activity	N/A	

PRODUCT TYPE	I l (` I l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
		T	N/A	ALL Outside Move Activity	N/A	
Coin Loop	A					
		ALL	N/A	ALL Activities	N/A	
Copper DC Alarm Loop	A					
		ALL	N/A	ALL Activities	N/A	
DS3 Loop	A					
		ALL	N/A	ALL Activities	N/A	
Digital Connectivity Loop	A					
I8		ALL	N/A	ALL Activities	N/A	
Voice Grade Loop	A					
		ALL	N/A	ALL Activities	N/A	
Line Splitting	A					
		N	N/A	N/A	• New Installs	• RPON populated • NOR populated • Project populated with 1st 3 characters 'SBC' • > 10 Loops • Expedite • NCON populated • SUP Types: • -Cancel (Type 1) • -Change Due Date (Type 2) • -Other that are NOT Fatal or Manual Reject error corrections (Type 3)**Error! Bookmark not defined.**

PRODUCT TYPE	ILO..`lll	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with LNP Includes xDSL & Digital Subscriber Line Service (Unbundled Loop)	B					
		V		• ILEC Retail Complex to CLEC Loop with LNP Conversion As Specified • CLEC UNE-P to CLEC Loop with LNP	• ILEC Retail Basic Exchange Residence or Business services to CLEC Loop with NP Conversion As Specified • CLEC Resale to CLEC Loop with LNP same CLEC • CLEC Resale to CLEC Loop with LNP different CLEC's	• 20+ Loop with LNP • 6+ DSL Loop with LNP • Expedite (EXP) populated • Partial Migration • PROJECT with 1st 3 characters populated with 'SBC' • RPON populated • NOR populated • PSD 1 (NCI = 02IS5) • PSD 6 (NCI = 02DU9.006) • VTA value = D • APPTIME VALUE = TIME (HHMMA - HHMMP) when populated before 8AM OR AFTER 5PM • Pending Certification for ULTS and DDTP • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]

PRODUCT TYPE	I I O ` I l	A c t i v i t y	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Number Portability	C					
		V		• ILEC Retail Complex to CLEC LNP Conversion As Specified	• ILEC Retail Basic Exchange Residence or Business services to CLEC LNP Conversion As Specified • CLEC Resale/UNE-P to CLEC LNP • Retail/Resale to CLEC LNP Wire line to Wireless Number Portability • CLEC Resale to CLEC with LNP different CLEC's	• 100+ LNP • Partial Migration • PROJECT with 1st 3 characters populated w ith 'SBC' • RPON populated • NOR populated • Pending Certification for ULTS and DDTP • SUP Types: -Change Due Date (Type 2) -Other that are NOT Fatal or Manual Reject error corrections (Type 3)[1]

Appendix A

USOC/FID Drop to Manual Matrix[2]

Product Description	REQTYP	ACT	USOC/Feature Value	CSR	LSR - Feature
Basic Exchange Residence	E	W	KS	X	
Basic Exchange Residence	E	W	MVC	X	
Basic Exchange Residence	E	W	MVP	X	
Basic Exchange Residence	E	W	SLA	X	
Basic Exchange Residence	E	W	BPL	X	
Basic Exchange Residence	E	W	SWBD	X	
Basic Exchange Residence	E	W	MVR	X	
Basic Exchange Residence	E	W	VPP	X	
Basic Exchange Residence	E	W	CUSPP	X	
Basic Exchange Residence	E	W	V25T	X	
Basic Exchange Residence	E	W	MVM	X	X
Basic Exchange Residence	E	W	RNR	X	
Basic Exchange Residence	E	W	1MQ	X	X
Basic Exchange Residence	E	W	DCNMS	X	X
Basic Exchange Residence	E	W	DCNMB	X	X
Basic Exchange Residence	E	W	DCBML	X	X
Basic Exchange Residence	E	W	DCNNV	X	X
Basic Exchange Residence	E	W	DCXMB	X	X
Basic Exchange Residence	E	W	DCXML	X	X
Basic Exchange Residence	E	W	PVM	X	X
Basic Exchange Residence	E	V	KS	X	
Basic Exchange Residence	E	V	MVC	X	
Basic Exchange Residence	E	V	MVP	X	
Basic Exchange Residence	E	V	SLA	X	
Basic Exchange Residence	E	V	BPL	X	
Basic Exchange Residence	E	V	SWBD	X	
Basic Exchange Residence	E	V	MVR	X	
Basic Exchange Residence	E	V	VPP	X	
Basic Exchange Residence	E	V	CUSPP	X	
Basic Exchange Residence	E	V	V25T	X	
Basic Exchange Residence	E	V	MVM	X	X
Basic Exchange Residence	E	V	RNR	X	
Basic Exchange Residence	E	V	1MQ	X	X
Basic Exchange Residence	E	V	DCNMS	X	X
Basic Exchange Residence	E	V	DCNMB	X	X
Basic Exchange Residence	E	V	DCBML	X	X
Basic Exchange Residence	E	V	DCNNV	X	X
Basic Exchange Residence	E	V	DCXMB	X	X
Basic Exchange Residence	E	V	DCXML	X	X
Basic Exchange Residence	E	V	PVM	X	
Basic Exchange Residence	E	V, N, C, D	RDPT+		X
Basic Exchange Residence	E	V, N, C, D	BF		X
Basic Exchange Residence	E	V, N, C, D	BFSL		X
Basic Exchange Residence	E	V, N, C, D	BL		X

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[2] USOC definitions can be located in the USOC Reference Manual.

Product Description	REQTYP	ACT	USOC/Feature Value	CSR	LSR - Feature
Basic Exchange Residence	E	V, N, C, D	BLSL		X
Basic Exchange Residence	E	V, N, C, D	BR		X
Basic Exchange Residence	E	V, N, C, D	BRSL		X
Basic Exchange Residence	E	V, N, C, D	CB		X
Basic Exchange Residence	E	V, N, C, D	CBSL		X
Basic Exchange Residence	E	V, N, C, D	CM		X
Basic Exchange Residence	E	V, N, C, D	CMSL		X
Basic Exchange Residence	E	V, N, C, D	CR		X
Basic Exchange Residence	E	V, N, C, D	CRSL		X
Basic Exchange Residence	E	V, N, C, D	FC		X
Basic Exchange Residence	E	V, N, C, D	FF		X
Basic Exchange Residence	E	V, N, C, D	FL		X
Basic Exchange Residence	E	V, N, C, D	LR		X
Basic Exchange Residence	E	V, N, C, D	LRSL		X
Basic Exchange Residence	E	V, N, C, D	NC		X
Basic Exchange Residence	E	V, N, C, D	1FRTL		X
Basic Exchange Residence	E	V, N, C, D	1SU		X
Basic Exchange Residence	E	V, N, C, D	1TL		X
Basic Exchange Residence	E	V, N, C, D	9ZP		X
Basic Exchange Residence	E	V, N, C, D	ACY		X
Basic Exchange Residence	E	V, N, C, D	APKC3		X
Basic Exchange Residence	E	V, N, C, D	APKM3		X
Basic Exchange Residence	E	V, N, C, D	BLHP1		X
Basic Exchange Residence	E	V, N, C, D	BPLH1		X
Basic Exchange Residence	E	V, N, C, D	BPLH3		X
Basic Exchange Residence	E	V, N, C, D	BPLP1		X
Basic Exchange Residence	E	V, N, C, D	BPLP3		X
Basic Exchange Residence	E	V, N, C, D	BRRNN		X
Basic Exchange Residence	E	V, N, C, D	BRRNS		X
Basic Exchange Residence	E	V, N, C, D	BW1		X
Basic Exchange Residence	E	V, N, C, D	BW2		X
Basic Exchange Residence	E	V, N, C, D	C7ROF		X
Basic Exchange Residence	E	V, N, C, D	C7ROR		X
Basic Exchange Residence	E	V, N, C, D	CCBBS		X
Basic Exchange Residence	E	V, N, C, D	CCBRS		X
Basic Exchange Residence	E	V, N, C, D	CL9		X
Basic Exchange Residence	E	V, N, C, D	CLBS1		X
Basic Exchange Residence	E	V, N, C, D	CLDRS		X
Basic Exchange Residence	E	V, N, C, D	CLU		X
Basic Exchange Residence	E	V, N, C, D	CNMBK		X
Basic Exchange Residence	E	V, N, C, D	CNRRF		X
Basic Exchange Residence	E	V, N, C, D	CNRRL		X
Basic Exchange Residence	E	V, N, C, D	CSFBR		X
Basic Exchange Residence	E	V, N, C, D	CSFRR		X
Basic Exchange Residence	E	V, N, C, D	CSX		X
Basic Exchange Residence	E	V, N, C, D	CSXPP		X
Basic Exchange Residence	E	V, N, C, D	DMSAL		X
Basic Exchange Residence	E	V, N, C, D	DPA		X
Basic Exchange Residence	E	V, N, C, D	EXLSE		X
Basic Exchange Residence	E	V, N, C, D	EXTDC		X
Basic Exchange Residence	E	V, N, C, D	EXTSE		X

Product Description	REQTYP	ACT	USOC/Feature Value	CSR	LSR - Feature
Basic Exchange Residence	E	V, N, C, D	H6R		X
Basic Exchange Residence	E	V, N, C, D	KSTWP		X
Basic Exchange Residence	E	V, N, C, D	MVCCF		X
Basic Exchange Residence	E	V, N, C, D	MVCCW		X
Basic Exchange Residence	E	V, N, C, D	MVMCD		X
Basic Exchange Residence	E	V, N, C, D	MVMCW		X
Basic Exchange Residence	E	V, N, C, D	MVMDW		X
Basic Exchange Residence	E	V, N, C, D	MVPAA		X
Basic Exchange Residence	E	V, N, C, D	MVPCF		X
Basic Exchange Residence	E	V, N, C, D	NLC		X
Basic Exchange Residence	E	V, N, C, D	NWCCF		X
Basic Exchange Residence	E	V, N, C, D	OAR		X
Basic Exchange Residence	E	V, N, C, D	PK+++		X
Basic Exchange Residence	E	V, N, C, D	PV2		X
Basic Exchange Residence	E	V, N, C, D	PVB		X
Basic Exchange Residence	E	V, N, C, D	RAFBS		X
Basic Exchange Residence	E	V, N, C, D	RAFCX		X
Basic Exchange Residence	E	V, N, C, D	RALMB		X
Basic Exchange Residence	E	V, N, C, D	RALMR		X
Basic Exchange Residence	E	V, N, C, D	RALRH		X
Basic Exchange Residence	E	V, N, C, D	RALRR		X
Basic Exchange Residence	E	V, N, C, D	RALSB		X
Basic Exchange Residence	E	V, N, C, D	RCA		X
Basic Exchange Residence	E	V, N, C, D	RCFCH		X
Basic Exchange Residence	E	V, N, C, D	RCROC		X
Basic Exchange Residence	E	V, N, C, D	RDPCM		X
Basic Exchange Residence	E	V, N, C, D	RDPSA		X
Basic Exchange Residence	E	V, N, C, D	ROABO		X
Basic Exchange Residence	E	V, N, C, D	SAK		X
Basic Exchange Residence	E	V, N, C, D	SBA		X
Basic Exchange Residence	E	V, N, C, D	TERM+		X
Basic Exchange Residence	E	V, N, C, D	TPKC3		X
Basic Exchange Residence	E	V, N, C, D	TPKM3		X
Basic Exchange Residence	E	V, N, C, D	V25T1		X
Basic Exchange Residence	E	V, N, C, D	V25T2		X
Basic Exchange Residence	E	V, N, C, D	VCH		X
Basic Exchange Residence	E	V, N, C, D	VPP++		X
Basic Exchange Residence	E	V, N, C, D	VPS++		X
Basic Exchange Residence	E	V, N, C, D	W8B++		X
Basic Exchange Residence	E	V, N, C, D	W8R++		X
Basic Exchange Residence	E	N,C, D	DCNMS		X
Basic Exchange Residence	E	N,C, D	DCNMB		X
Basic Exchange Residence	E	N,C, D	DCBML		X
Basic Exchange Residence	E	N,C, D	DCNNV		X
Basic Exchange Residence	E	N,C, D	DCXMB		X
Basic Exchange Residence	E	N,C, D	DCXML		X
Basic Exchange Residence	E	N,C, D,V	AC19	X	
Basic Exchange Residence	E	N,C, D,V	AC26	X	
Basic Exchange Residence	E	N,C, D,V	AC53	X	
Loop with Port (Basic 8db Loop with Analog Port)	M	V, N, C, D	ACY		X
Loop with Port (Basic 8db Loop with Analog Port)	M	V, N, C, D	CL9		X

Product Description	REQTYP	ACT	USOC/Feature Value	CSR	LSR - Feature
Loop with Port (Basic 8db Loop with Analog Port)	M	V, N, C, D	CSX		X
Loop with Port (Basic 8db Loop with Analog Port)	M	V, N, C, D	CSXPP		X
Loop with Port (Basic 8db Loop with Analog Port)	M	V, N, C, D	DCN		X
Loop with Port (Basic 8db Loop with Analog Port)	M	V, N, C, D	DCNML		X
Loop with Port (Basic 8db Loop with Analog Port)	M	V, N, C, D	DCX		X
Loop with Port (Basic 8db Loop with Analog Port)	M	V, N, C, D	FG3UN		X
Loop with Port (Basic 8db Loop with Analog Port)	M	C	PUB		X
Loop with Port (Basic 8db Loop with Analog Port)	M	V,N,C,D	HUNTG	X	
Loop with Port (Basic 8db Loop with Analog Port)	M	V,N,C,D	HTG	X	
Loop with Port (Basic 8db Loop with Analog Port)	M	V,N,C,D	HMML	X	
Loop with Port (Basic 8db Loop with Analog Port)	M	V,N,C,D	FXS++	X	
Loop with Port (Basic 8db Loop with Analog Port)	M	V,N,C,D	WZZSE	X	
Loop with Port (Basic 8db Loop with Analog Port)	M	N,V,C,D	NHN	X	X
Loop with Port (Basic 8db Loop with Analog Port)	M	N,V,C,D	RCU SDS INHB		X
Loop with Port (Basic 8db Loop with Analog Port)	M	N,V,C,D	ESL		
Loop with Port (Basic 8db Loop with Analog Port)	M	N,C, D,V	AC19	X	
Loop with Port (Basic 8db Loop with Analog Port)	M	N,C, D,V	AC26	X	
Loop with Port (Basic 8db Loop with Analog Port)	M	N,C, D,V	AC53	X	